



# प्रतिभूति कागज कारखाना, नर्मदापुरम-461005 ( म.प्र. )

( भारत प्रतिभूति मुद्रण तथा मुद्रा निर्माण निगम लिमिटेड की इकाई )

भारत सरकार के पूर्ण स्वामित्वाधीन

( मिनीरत्न श्रेणी-1 सीपीएसई एवं आई.एस.ओ 9001:2015, 14001:2015, 45001:2018, 50001:2018 एवं आई.ई.सी.17025:2017 प्रमाणित )

**SECURITY PAPER MILL, NARMADAPURAM - 461005 (MP)**

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//स्पीड-पोस्ट-ई-मेल//

दिनांक: 28.10.2023

क्रमांक : 4520001453/Purchase/1157

प्रति,

मे. आईडिया होल्डिंग लिमिटेड,

सर्वो चौक, सी-203 ए,

फेस- VII, फोकल पार्क,

लुधियाना-141010

पंजाब

**E-mail: shredomachine@gmail.com**

**विषय:-** Removal of M/s Idea Holding Limited, Ludhiana from the approved vendor list against the purchase order no 4520001453 dated 24.10.2023.

**संदर्भ:-** (1) प्रतिभूति कागज कारखाना, नर्मदापुरम कार्य आदेश क्र.- 4520001453/411 दिनांक 24.10.2019

(2) प्रतिभूति कागज कारखाना, नर्मदापुरम ई-मेल दिनांक 29.06.2021, 05.07.2021, 19.07.2021, 31.07.2021, 06.08.2021, 12.08.2021, 21.10.2021, 22.10.2021, 13.12.2021 एवं 14.12.2021

(3) प्रतिभूति कागज कारखाना, नर्मदापुरम पत्र क्र. Shredder/4520001453/2167 दिनांक 16.08.2021, Shredder/4520001453/1397 दिनांक 21.10.2021, Shredder/4520001453/2882 दिनांक 24.12.2021

(4) कारण बताओ नोटिस क्र.-I Shredder/4520001453/4036 दिनांक 18.01.2022

(5) प्रतिभूति कागज कारखाना, नर्मदापुरम पत्र क्र. Shredder/4520001453 दिनांक 14.03.2022

(6) कारण बताओ नोटिस क्र.-II Shredder/4520001453/217 दिनांक 03.05.2022

Sir,

A three bid global open (ICB) tender enquiry vide no. 6000011619/Shredder/1961 was floated by Security Paper Mill, Narmadapuram on dated 17.01.2019 for supply, installation and commissioning of automatic shredder and briquetting machine at SPM, Narmadapuram. Against this tender enquiry, your firm M/s Idea Holding Limited, Ludhiana had qualified in the tender. The Purchase Order No. 4520001453 dated 24.10.2019 at a total cost of Rs 5,21,56,000.00 was issued to M/s Idea Holding Limited, Ludhiana for supply, installation and commissioning of automatic shredder and briquetting machine.

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- b. Firm had completed FAT of Supply, Installation and Commissioning of automatic shredder and briquetting machine in PM-5 of SPM, Narmadapuram on dated 27.04.2021. However, after FAT during running of the machine within the warranty period, Shredding and Briquetting machine was facing some technical issues on frequent basis. Accordingly, the matter was informed to your firm M/s Idea Holding Limited, Ludhiana through mails and letter by SPM, Narmadapuram on 05.07.2021, 19.07.2021, 21.07.2021, 22.07.2021, 31.07.2021, 06.08.2021, 12.08.2021, 16.08.2021, 20.08.2021 to depute the senior most person and technical team of firm Idea Holding Limited, Ludhiana to resolve the technical issues regularly faced by SPM, Narmadapuram during running the Shredding and Briquetting machine on priority basis.
- c. In this regard, firm had replied vide mail dated 20.08.2021 as *"your team has resolve the issues through telephonic conversation with our engineer and now the plant is running. Basically these are routine work problem and once the SPM team will gain the experience, they will resolve all these issues themselves."*
- d. Further, in reference to the above, a letter dated 24.08.2021 was sent to the M/s Idea Holding Limited, Ludhiana to inform that the technical issues raised by SPM, Narmadapuram on previous communications were not resolved permanently and said problems are arising frequently during regular production of the machine. Therefore, firm was informed again to depute the senior most person and technical team at SPM to resolve the technical issues as well as the warranty will start after resolving all technical issues permanently.
- e. Apart from above, regular communication with M/s Idea Holding Limited, Ludhiana was done by SPM to resolve the said technical problems vide mail dated 18.12.2021, 22.12.2021, 31.12.2021, 05.01.2022, but the technical issues were not resolved permanently. Further, SPM, Narmadapuram had also requested the firm to extend the validity of the security deposit, but firm has not submitted the extended BG to SPM.
- f. Accordingly, SPM, Narmadapuram issued the Show Cause notice to the firm on 18.01.2022 *"as the act of not resolving the technical problems permanently after multiple reminders given by SPM, Narmadapuram. This is prima- facie violation of terms and conditions of the Purchase Order."*
- g. In view of the above, the firm Idea Holding Limited, Ludhiana representative visited SPM on dated 12.02.2022 to discuss the pending issues and Firm's representative assured to resolve the issues within 45 days. However, final date for rectification & closure of all points raised



by SPM will be intimated after discussion with their management and agreed the warranty will start accordingly and bank guarantee will be extended as per P.O. Conditions.

- h. However, even after the discussion and regular intimation with the firm to resolve the technical issues permanently at the earliest, firm could not resolve all the technical issues. Accordingly, final show cause notice was sent to the firm on 03/05/2022 and given time upto 31.05.2022 to resolve all the technical issues permanently and again requested to extend the bank guarantee. But, firm has not resolved the technical issues and neither extended the bank guarantee.
- i. In view of the above, due to non-resolving of the technical issues in the warranty period, it is breach of the contract and P.O terms and conditions. Therefore, the contract is being terminated & security deposit of the firm M/s Idea Holding Limited, Ludhiana against P.O. No. 4520001453 has been forfeited. Also, the firm has been removed from the approved vendor list for the period of three years i.e. from 04.09.2023 to 03.09.2026.

भवदीय,

सिंज 28/12/23  
(सजय कुमार गावस्कर)  
उप महाप्रबंधक(सामग्री)  
एवं सी.पी.एस.ओ.  
हेतु मुख्य महाप्रबंधक

प्रतिलिपि :

1. एसपीएमसीआईएल कॉर्पोरेट ऑफिस, जवाहर व्यापार भवन, 16वीं मंजिल, जनपथ, नई दिल्ली-110 001
2. भारत सरकार टकसाल, शहीद भगत सिंह मार्ग, फोर्ट, मुंबई - 400001
3. भारत सरकार टकसाल, अलीपुर, कोलकाता - 700053
4. भारत सरकार टकसाल, डी-2, सेक्टर-1, पोस्ट बाक्स नं.78, नोएड- 201301
5. चलार्थ पत्र मुद्रणालय, नाशिक रोड, नाशिक - 422101
6. बैंक नोट प्रेस, देवास -455001
7. भारत प्रतिभूति मुद्रणालय, नाशिक रोड, नाशिक - 422101
8. प्रतिभूति मुद्रणालय, मिंट कंपाउंड, सैफाबाद, हैदराबाद - 500063
9. भारत सरकार टकसाल, आई.डी.ए., फेज-II, चेरलापल्ली, हैदराबाद - 500051
10. प्रबंधक (सू.प्रौ.) - वेबसाईट पर अपलोड करने हेतु।