

Bid Document

Bid Details	
Bid End Date/Time	04-08-2021 15:00:00
Bid Opening Date/Time	04-08-2021 15:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	60 (Days)
Ministry/State Name	Ministry Of Finance
Department Name	Department Of Economic Affairs
Organisation Name	Security Printing And Minting Corporation Of India Limited (spmci)
Office Name	Janpath
Item Category	ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - server storage tape library san switch; Blade Enclo
Contract Period	2 Year(s)
Minimum Average Annual Turnover of the Bidder	47 Lakh (s)
Years of Past Experience required	3 Year (s)
Past Experience of Similar Services required	Yes
MSE Exemption for Years Of Experience and Turnover	Yes
Startup Exemption for Years Of Experience and Turnover	Yes
SHG Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Bidder Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled	No
Time allowed for Technical Clarifications during technical evaluation	7 Days
Estimated Bid Value	23288480
Evaluation Method	Total value wise evaluation

EMD Detail

Required	No
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ePBG Detail

Required	No
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Splitting

Bid splitting not applied.

1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
6. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.

Additional Qualification/Data Required

Additional SOW if not readily covered in the Scope of Works incorporated in STC of

Services: Experience and past performance, capability and turnover/profit/networth will be applicable as below i.e it will supersede over GEM criteria

a) Experience and Past Performance

should have experience of having successfully completed similar kind of services for the value at least Rs 4700000/in any one of the last 5 years ending on 31-03-2020.

b) Capability Bidder has to submit the M/s Hewlett Packard Enterprise India Pvt Ltd. (HPE)(OEM) Service partner certificate/ letter issued by M/s HPE,

Other Information:c) Turnover/Profit/Networth

i) Average annual financial turnover of the bidder during the last three years, ending on 31-03-2020, should be at least Rs 47,00,000/- as per the annual report (audited balance sheet and profit & loss account) of the relevant period i.e 31-03-2020, duly authenticated by a Chartered Accountant/ Cost Accountant in India or equivalent in relevant countries.

ii) The bidder should not have suffered any financial loss for more

- than one year during the last three years, ending on 31-03-2020.
 iii) The net worth of the Bidder should not be negative on 31-03-2020
 and also
 iv) should not have eroded by more than 30% in the last three years, ending on '31-03-2020'
 Other terms and conditions
 a) SPMCIL may terminate the contract with one month notice.
 b) 24*7 support
 c) AMC with defective media retention with SPMCIL
 d) Back to back with OEM Hewlett Packard Enterprise India Pvt Ltd.
 e) on site support
 f) Response time 4 hour, Resolution with best effort basis.

Asset Details and its Distribution across the consignee /user locations:1624948933.pdf

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Server Storage Tape Library San Switch; Blade Enclosure; As OEM, OEM Authorised Service Provider (123)

Technical Specifications

Specification	Values
Core	
Major category of Assets	server storage tape library san switch
Type Of Asset	Blade Enclosure
Status of Annual Maintenance Service Provider	As OEM , OEM Authorised Service Provider
Make/Brand Of Assets	HP
Onsite Service Engineers Requirement	As Indicated in Bid Document
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive
Periodicity of Preventive Maintenance Services	Monthly
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Service Quantity	Additional Requirement
1	Neeloo Dwivedi	455001,Dewas , Madhya Pradesh	4	N/A
2	Ajay Yadav	110001,16th Floor, Jawahar Vyapar Bhawan, Janpath, New Delhi	3	N/A
3	Bhuvan	422101,Nashik Road Nashik , Maharashtra	4	N/A
4	Jenar Kumar Sinha	500051,IDA, Phase-II Cherapally, (R.R district) Hyderabad , Telangana	32	N/A

S.No.	Consignee/Reporting Officer	Address	Service Quantity	Additional Requirement
5	Chitresh Kumar Singh	700053,Alipore Kolkata , West Bengal	4	N/A
6	Amit Vidhyarthi	400001,Shahid Bhagat Singh Marg Fort Mumbai , Maharashtra - 400001 India	4	N/A
7	Himanshu	201301,D-2, Sector-1 Noida , Uttar Pradesh	4	N/A
8	Tusharkumar Prakash Mahajan	422101,Nashik Road Nashik , Maharashtra	4	N/A
9	Yogendra Bhadaniya	461005,Hoshangabad , Madhya Pradesh	4	N/A
10	Lalit Verma	500063,Mint Compound, Saifabad Hyderabad , Telangana	4	N/A
11	Chandra Kumar Kushwaha	201301,SPMCIL, DATA CENTER D-2, Sector-1 P.O. Box No. 78 Noida , Uttar Pradesh	56	N/A

Buyer Added Bid Specific Additional Terms and Conditions

- Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
- Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
- Duration of the service contract may be extended up to 6 months beyond the initial contract duration (subject to satisfactory performance and mutual consent).
- OPTION CLAUSE:** The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
- Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 100% of total value.
- Preference to Make In India products (For bids less than 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document 50%. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement

(preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

7. Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of Security Printing and Minting Corporation of India Limited payable at New Delhi. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.
8. Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name Security Printing and Minting Corporation of India Limited Account No. 201000866753 IFSC Code INDB0000005 Bank Name IndusInd Bank Limited Branch address IndusInd Bank, Barakhamba Branch, Dr. Gopal Das Bhawan28, Barakhamba Road, New Delhi - 110001. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.
9. Buyer Added text based ATC clauses
 - 1) The firm should not be blacklisted by any PSU/central and stat govt. Undertaking for the same to be given.
 - 2) Payment Term: Payment will be made on quarterly basis after completion of the quarter.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses shall also be null and void. If any seller has any objection / grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions](#), conditons stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---